



WELCOME TO NASHVILLE ZOO'S UNSEEN NIGHT OWL PROGRAM!

DATE | Saturday, March 16 - Sunday, March 17, 2024

GROUP | Cub Scout Pack 564

GROUP SIZE | ~75

CONTACT | Steve Phillips

NIGHT OWL EXPERIENCE | Unseen Night Owl, \$75 per person
Expedition Peru Add-On \$10 per person

DEPOSIT | \$200 received 1/6/2024

PROGRAM | Nocturnal Navigators

Experience Nashville Zoo after dark for a WILD adventure. Groups will spend the night in Unseen New World. Daytime admission to the Zoo is included for the day following your overnight.

IT'S A WILD
OVERNIGHT EXPERIENCE!

NIGHT OWL PROGRAM INFORMATION

NIGHT OWL PROGRAM COORDINATORS & CONTACT INFORMATION

Family Programs Manager | Heather Thieling | (615) 833-1534 ext. 141 | hthieling@nashvillezoo.org

Family Programs Coordinator | McKenna Bell | (615) 833-1534 ext. 146 | mbell@nashvillezoo.org

Registration Coordinator | Kendra Lankford | (615) 833-1534 ext. 165 | klankford@nashvillezoo.org
Kendra handles registration & program payments

Day of Program Cell Phone | Contact Night Owl Educators after 5 pm | (615) 964-0373

IMPORTANT DATES

- Final program participant numbers due Friday, 2 weeks before program | **Friday, March 1**
When final participant number is submitted, group contact will receive an invoice with the balance due. \$200 deposit will be deducted.
- Final payment is due Friday, 1 week before program | **Friday, March 8**

FINAL BALANCE PROTOCOL

Accepted payments:

- Credit card—make sure your credit card transaction limit will cover your balance due
Credit card payments are accepted over the phone by calling the Registration Coordinator, (615) 833-1534 ext. 165
- Check—must be in hand 1 week before the program
Make check out to: *Nashville Zoo*
Mail: Nashville Zoo, Attn: Education Family Programs, 3777 Nolensville Pike, Nashville TN 37211
Please include a copy of your invoice with your check.

PROGRAM POLICY REMINDERS

- Program cost | \$75 per person, youth & adult
- **Minimum group size | 20 participants & \$1500 (\$75 per participant)**
- **Maximum group size | 75 participants**
- 1 free adult for every 10 youth; for example: 11 youth = 1 free adult; 20 youth = 2 free adults
Once you have met your minimum of 20 participants
- Minimum age for participants is 5 years old
- Zoo memberships cannot be applied to Night Owl programs
- Adult / Child ratio: to support Overnight Educators we require 1 adult in attendance for every 10 youth. For example, 15 youth would require 2 adult chaperones.



NIGHT OWL PROGRAM INFORMATION

UNSEEN NIGHT OWL PROGRAM INCLUDES:

- Night Owl educational program & unique sleeping experience
- Light evening snack & continental breakfast
- Morning Animal Ambassador presentation
- Morning Keeper Chat
- Night Owl program t-shirt (included for youth, additional cost for adults - more info on page 8)
- Free parking for all participants

CANCELLATION POLICY

\$200 deposit is non-refundable. If your group cancels within one-week of your program date, there are no refunds, which includes a paid in full balance. If your group needs to reschedule, we will do our best to accommodate a date change, but it will depend on availability (Please refer to the program date change policy below). If the Zoo has to cancel your program due to inclement weather or unforeseen circumstances, we will do our best to reschedule to a new date. If your group is not able to reschedule, you will receive a full refund.

PROGRAM DATE CHANGE POLICY

Date change requests must be made 2 weeks prior to scheduled program & changes are subject to availability. Any request submitted within 2 weeks of your scheduled program will require an additional \$200 deposit to reserve a new date as we have lost the ability to book another group. New program dates are subject to availability.

WHAT TO BRING CHECKLIST

- Sleeping bag and pillow
- Sleeping pads, cots and air mattresses are allowed
- Flashlights or Lanterns
- Toiletries (toothbrush, toothpaste etc.)
- Weather-appropriate clothing
- Comfortable, close-toed walking shoes
- Snacks and food / beverage coolers*

*You are welcome to bring snacks, including beverages but no gum, alcohol, glass containers or straws are allowed. Note – Food/beverages are not allowed in the Unseen New World (animal exhibit sleeping area), only classrooms. The Zoo does not have cold storage.

WHAT TO LEAVE AT HOME

- Flip-flops and sandals should not be worn for participant safety
- For the safety of the animals, glass, gum, balloons & beverages with straws are not allowed.
- Please do not bring electronics including radios, games or electronic devices. *
- Youth may not bring flashlights; however, adults may bring flashlights for the night walk
- Alcohol is prohibited



NIGHT OWL PROGRAM INFORMATION

NASHVILLE ZOO EMERGENCY CONTACT INFORMATION & RELEASE FORM

On page 6 of this packet you will find the Zoo Emergency Contact Information and Release form. Please make copies of the release form and have parents / guardians complete the forms for their children before your Zoo visit. Attending adults also need to complete the form. Adult chaperones and their children may fill out one form for their family. Bring the completed forms with you. Extra waiver copies are available if needed. Overnight educators will collect waivers upon arrival.

SLEEPING ACCOMODATIONS

Groups sleep in the Unseen New World – alongside our reptiles, amphibians & fish exhibits or we have classrooms available for sleeping. The UNW is located directly down the stairs from the classroom spaces & both have access to restrooms. Groups may divide & sleep in both areas but an adult chaperone must be sleeping in each area with youth. Tent camping is not available during the Night Owl Program. Overnight educators sleep in the same building.

The Unseen New World's lights are set on automatic timers to best fit the needs of all the animals living downstairs. Overnight Educators will provide a handful of lights for the evening and morning, but we recommend bringing additional flashlights or lanterns to help maneuver through a darker area.

We will be sending additional information about Bear and Tiger sleeping arrangements

MEALS

- Groups must eat dinner before arriving at Nashville Zoo. Dinner is not provided by the Zoo & dinner cannot be ordered / delivered.
- The Zoo provides a small snack during your program. Groups may bring additional snacks if desired. The Zoo does not have cold storage for snacks / beverages so please bring coolers if needed.
- In the morning a continental breakfast will be provided, which includes various breakfast cereals, fresh fruit, granola bars, milk, orange juice & coffee.
- Allergies or dietary needs – If anyone in your group has allergies or special dietary needs, please bring appropriate food and snacks.

GIFT SHOP SOUVENIRS

Time does not allow the opportunity to buy souvenirs at the gift shop during the Night Owl program. However, your overnight educator can point you in the direction of the gift shop at the end of the morning tour, which will open at 9:00 am.



NIGHT OWL ARRIVAL INFORMATION

WHEN TO ARRIVE

Groups can start arriving at 6 pm, the program begins at 6:30 pm. If your group is running late, call the overnight cell phone after 5 pm to let the educators know (615) 964-0373. If it is before 5 pm, email Heather—hthieling@nashvillezoo.org

PARKING & PROGRAM LOCATION

Groups park in the main Zoo parking lot and meet the Night Owl educators at the Croft Center. The Croft center is located to the left of the main entrance. Look for the 4 flagpoles & the Croft Center is located just beyond. If your group gets turned around, call the overnight educators (615) 964-0373.



Croft Center

ZOO ENTRY GATE

The Zoo Road gate will close after your entire group has arrived and will re-open at 6:00 am the following morning. All program participants are required to remain at the zoo overnight unless an emergency arises.

PARENTS DROPPING OF YOUTH & NOT PARTICIPATING IN THE PROGRAM

Youth must be walked in & signed in with your group coordinator prior to leaving the Zoo. You must wait until your group's coordinator has arrived before leaving. Adults dropping off their child cannot stay for the evening portion of the program.

GROUPS ARRIVING ON A BUS

If your group is traveling by bus, please let us know ahead of time for specific arrival instructions for unloading & parking, as well as for instructions if your bus will not remain on Zoo property overnight.



UNSEEN-NIGHT OWL PROGRAM SCHEDULE

EVENING

*due to the safety of our animals, Zoo animals will not be viewed during the evening portion of the Night Owl Program (with exception of the Unseen New World).

6:00 pm – 6:30 pm	Group arrives & brings sleeping items into the Croft Center. Explore Unseen New World as group arrives
6:30 pm–6:45 pm	Welcome to the Zoo!
7 pm–10 pm	Night Owl Program , Evening Snack, Night Walk
10 pm	Prepare for bedtime

MORNING

6 am – 7 am	Wake up & pack belongings
7 am – 7:15 am	Load vehicles
7:15 am – 7:45 am	Breakfast & hand out T-shirts (adults can purchase for \$10, see page 8)
8 am – 8:30 am	Ambassador Animal Presentation
8:30 am – 9 am	Morning walk & Zookeeper chats (subject to keeper availability, animal behavior and weather)
9:00 am	Night Owl Program concludes, enjoy the Zoo!

Your program ends at 9:00 am the following morning at which time you may visit the Zoo.

*Reminder: Night Owl programs include admission to the zoo all day the following day, after your Night Owl stay. Personal items, however, MUST be brought out to vehicles by 8:00 am. The Zoo is not able to store items during your zoo visit.

*There are no Zoo admission rain checks for rainy/colder weather.

MAKING THE NEXT MORNING A FAMILY ZOO DAY?

If you have family meeting you at the Zoo the following morning, they will not be able to enter the Zoo until 9:00 am when the Zoo opens and they will have to pay for admission or use their Zoo membership. Due to parking lot construction, the zoo has moved to timed-entry ticketing so anyone joining your group will need to reserve their tickets in advance online. Registered Night Owl participants do not need timed tickets to enter the Zoo. Admission is included after their program.

To reserve their tickets: www.nashvillezoo.org/tickets



EMERGENCY CONTACT INFORMATION & RELEASE FORM

FORM MUST BE COMPLETED BY PARENT OR LEGAL GUARDIAN

Parent/Guardian Name _____

Address: _____

City, State, Zip Code: _____

Phone: _____ Email: _____

Emergency Contact Name: _____ Phone Number _____

The child or children listed below have my permission to participate in all activities offered at Nashville Zoo. I authorize Nashville Zoo & its employees to take all necessary steps to insure my child's health & safety in case of emergency. I agree to hold Nashville Zoo & its employees free and harmless from damage or injury sustained by participation in or the operations of its programs.

In the event of injury or illness, I authorize (on behalf of myself and my child/ward) the Nashville Zoo to obtain first aid &/or medical treatment at the nearest & most adequate facility of Nashville Zoo's choice. I am aware staff may provide support for this program/event, including but not limited to the administration of: first aid, CPR (cardiopulmonary resuscitation), or the use of an AED (automated external defibrillator). I authorize any such staff to assist me or my child/ward to provide such assistance as, in the opinion of such person may be necessary or appropriate. This medical treatment authorization & authorization form is completed and signed of my own free will & authorizes medical treatment for myself or, in my absence, for the minor child/ward listed.

Nashville Zoo reserves the right to refuse or revoke admission to anyone who engages in or appears to be engaging in inappropriate or offensive conduct, as determined by Zoo staff. The Zoo is not responsible for lost, stolen or damaged articles & is not required to issue refunds or exchanges for inclement weather. All guests entering Nashville Zoo grounds grant permission to Nashville Zoo to utilize his/her image or any recordings for any purpose without payment.

Child/Participant Name 1: _____

Significant Allergies/Medical Conditions: _____

Child/Participant Name 2: _____

Significant Allergies/Medical Conditions: _____

Child/Participant Name 3: _____

Significant Allergies/Medical Conditions: _____

PHOTO/VIDEO RELEASE:

I hereby authorize Nashville Zoo to use, reproduce, and/or publish photographs and/or video that may pertain to me or my child/ward - including image, likeness, and/or voice without compensation. I understand that this material may be used in various publications, public affairs releases, recruitment materials, broadcast public service advertising (PSAs), multimedia exhibits, or for other related endeavors. This material may also appear on Nashville Zoo's Internet Web Page and/or digital social media services.

Please check one: I AGREE

I DISAGREE

Signature of Parent/Guardian _____ Date: _____



I WAS A NIGHT OWL AT NASHVILLE ZOO T-SHIRTS

NIGHT OWL T-SHIRTS | All youth Night Owl participants will receive a Night Owl t-shirt included with their registration. Adults are able to purchase a Night Owl t-shirt for \$10. Only cash or check made out to Nashville Zoo can be accepted. Nashville Zoo is not able to make change, so please make sure to bring exact cash.

TO HELP US WITH INVENTORY, PLEASE INDICATE THE SIZES FOR YOUR GROUP, ALONG WITH HOW MANY ADULTS WOULD LIKE TO PURCHASE SHIRTS.



Size adjustments are able to be made, this helps to give us a ballpark idea of shirts for your group. We will be asking the group contact for this completed form when the final numbers are due. All Night Owl shirts are navy blue with white text / image.

SHIRT SIZE	NUMBER OF YOUTH SHIRTS (included in registration)	NUMBER OF ADULTS PURCHASING SHIRTS (\$10)
YOUTH SMALL (6-8)		
YOUTH MEDIUM (10-12)		
YOUTH LARGE (14-16)		
ADULT SMALL		
ADULT MEDIUM		
ADULT LARGE		
ADULT XLARGE		
ADULT 2XLARGE		
ADULT 3XLARGE		

